

South Wire Warranty Information:

Skywalker will assist with South Wire warranty claims within 30 days of purchase by our customer. Beyond 30 days the defect and subsequent RMA process must be handled directly with the vendor. See warranty and contact info below.

Warranty Policy

Southwire Company, LLC warrants this product to be free from defects in materials and workmanship for the life of the product. This warranty does not cover normal wear and tear resulting from product use, nor does it cover damage arising out of misuse, abuse, modification, and/or improper maintenance of the product. If the product breaches this warranty, Southwire will replace the product free of charge. If Southwire no longer manufactures the product, then it will, at its option, replace the nonconforming product with a substantially similar Southwire product or refund the purchase price. If the product does not conform to this warranty, simply return the nonconforming product, along with your sales receipt, to the place of purchase. SOUTHWIRE MAKES NO WARRANTY THAT THE PRODUCT WILL BE MERCHANTABILITY OR FIT FOR ANY PARTICULAR PURPOSE. SOUTHWIRE MAKES NO OTHER WARRANTY, EXPRESSED OR IMPLIED, OTHER THAN THE WARRANTY SPECIFICALLY SET FORTH HEREIN. SOUTHWIRE WILL NOT BE LIABLE FOR ANY INCIDENTAL, CONSEQUENTIAL, INDIRECT, SPECIAL, OR PUNITIVE DAMAGES FOR ANY BREACH OF THIS WARRANTY.

For full warranty info go to: <http://www.southwiretools.com/tools/basic/warranties>

Contact Information:

Southwire Company
One Southwire Drive
Carrollton, GA 30119

Support Phone Number: 855-798-6657

Email: SouthwireCustomerService@southwire.com

Process for obtaining RMA

If the product needs to be serviced, please contact the Customer Service Department at 855-SWTOOLS (855-798-6657) to obtain a return authorization from Southwire.